



Julia Artemenko

Front-end Developer

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SUMMARY

My goal is to join a web application development team as front-end developer in Krakow or remotely. I am looking for a company with dynamic environment where I could use my knowledge and skills to contribute to overall result. I enjoy taking challenges and learning new things every day. Having good interpersonal, communication and presentation skills, I can become a valuable team-player.

CAREER

2018 - 2020

TEAM LEADER

Accenture

- Coordinating work of German and Spanish language teams. Performance monitoring and evaluation.
- Forecasting of volumes, managing risks. Assured the KPI's are met and exceeding the target.
- Reporting to Stakeholders, preparing and delivering presentations on project performance.
- Supporting recruitment team at interviews for candidates.

2017 - 2018

QUALITY ASSURANCE ANALYST

Accenture

- Quality evaluation and audits for customer support team
- Providing customer experience training and workshops on product knowledge and soft skills. Analysis of RCA's.
- Reporting to Team Leads and Client. Close cooperation with Team Leads in developing an integrated approach for assuring KPI's (CSAT, TRT, SLA etc.) are met.

2015 - 2017

CUSTOMER SERVICE ANALYST

Accenture

- Consulting on Google Ads account optimization and troubleshooting performance issues. Constantly met key KPI's, took additional responsibilities as QA POC.

2012 - 2015

IMPORT MANAGER

Aurora Trade

- Conducting negotiations, placement of orders, monitoring and reporting on Chinese suppliers' performance. Established long-term business relations with 5+ new suppliers.

SKILLS

Tech Skills:

HTML5
CSS3, SASS
JavaScript
React.js
Node.js
NPM,
Git & GitHub
WebPack

Soft Skills:

Scrum
Agile
Leadership
Team Work
Flexibility

LANGUAGES

Russian	Native
Ukrainian	Native
English	C2
Polish	C1
Chinese	B2

PROJECTS

Slim-Mom App - HTML5, CSS3, REACT/REDUX

App for those who want to lose weight by forming healthy eating habits. Provides functionality of daily calories calculator and individual diary.

Filmoteka - HTML5, CSS3, Java Script

Website for searching films, trailers, reviews, ratings with ability to save to the list and share.

Barbershop - HTML5, CSS3

Adaptive landing page for Barbershop.

EDUCATION

Aug 2020 - Feb 2021

Full Stack Web
Developer
Bootcamp

GOIT PROGRAMMING COURSES

Bootcamp On-line | 40 hours per week

Sept 2006 - June 2012

KHARKIV NATIONAL PEDAGOGICAL UNIVERSITY

Linguistics. English and Chinese languages

Sept 2010 - June 2011

BEIJING LANGUAGE AND CULTURE UNIVERSITY

Advanced Course of Chinese language